

Lancashire Healthy Young People and Families Service Service Offer

What we do

Health visiting

We provide support from the antenatal period through the first five years of your child's life.

This includes health promotion, monitoring child development and advising on healthy growth, including feeding and caring for you baby, providing support with common health problems and working with other professionals to support and safeguard young families, children and their carers.



School nursing

We support children and young people aged five-19, providing advice on health promotion, wellbeing and health issues for older children and teenagers.

Contact

Lancashire Healthy Young People and Families Service remains committed to providing support to children and young people. If you have any queries during this difficult time, please contact our Single Point of Access with any queries on:

VCL.019.SinglePointofAccess@nhs.net

0300 247 0040

Service Offer During Pandemic

In line with the latest Government guidance, families are advised that for the immediate future our core service offer will be as outlined below:

Health visiting

- ✓ Antenatal visits will be undertaken virtually – either via video consultation where possible or over the telephone.
- ✓ New birth visits will continue face to face where possible, following appropriate telephone screening.
- ✓ Visits to support vulnerable families and safeguarding visits will continue following appropriate telephone screening.
- ✓ All safeguarding and Looked After Children will continue to be prioritised
- ✓ Follow up visits for high risk mothers, babies and families will continue following appropriate telephone screening.
- ✓ Blood spot screening will continue.
- ✓ The service is also looking to develop virtual group sessions in the coming weeks which will provide information on a rolling programme of topics e.g infant feeding, 'chat, read, play'.

Please be assured that support and advice will continue to be available for service users and professional colleagues via the Single Point of Access.

School age nursing

- ✓ All safeguarding and Looked After Children will continue to be prioritised.
- ✓ Support will continue for vulnerable children. This will be provided either over the telephone or face to face as appropriate.
- ✓ Staff will be in regular contact with their schools to identify any families or young people in need of support.
- ✓ Support will be available for children and young people via our ChatHealth function on **07507 330 510**

Please be assured that support and advice will continue to be available for service users and professional colleagues via the Single Point of Access.

We will of course be continuing with phone and text advice and digital signposting.